

## **Refunds Policy**

We will notify you once we've received and inspected your return, and let you know if the refund was approved or not. If approved, you'll be automatically refunded on your original payment method. Other than that, Refund is on for cancellations made at least a week before check in date. No refund within said period but you can change your booking to a later date. Please remember it can take some time for your bank or credit card company to process and post the refund back to you.

## **Cancellation Policy**

Website order cancellations can be made at least a week before check in date and need to contact one of our team.

You can always contact us for any question at [Khabil@kirams-village.com](mailto:Khabil@kirams-village.com).